



WELCOME TO THE





THENEW MARKET STATES OF THE ST





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PRESENTING

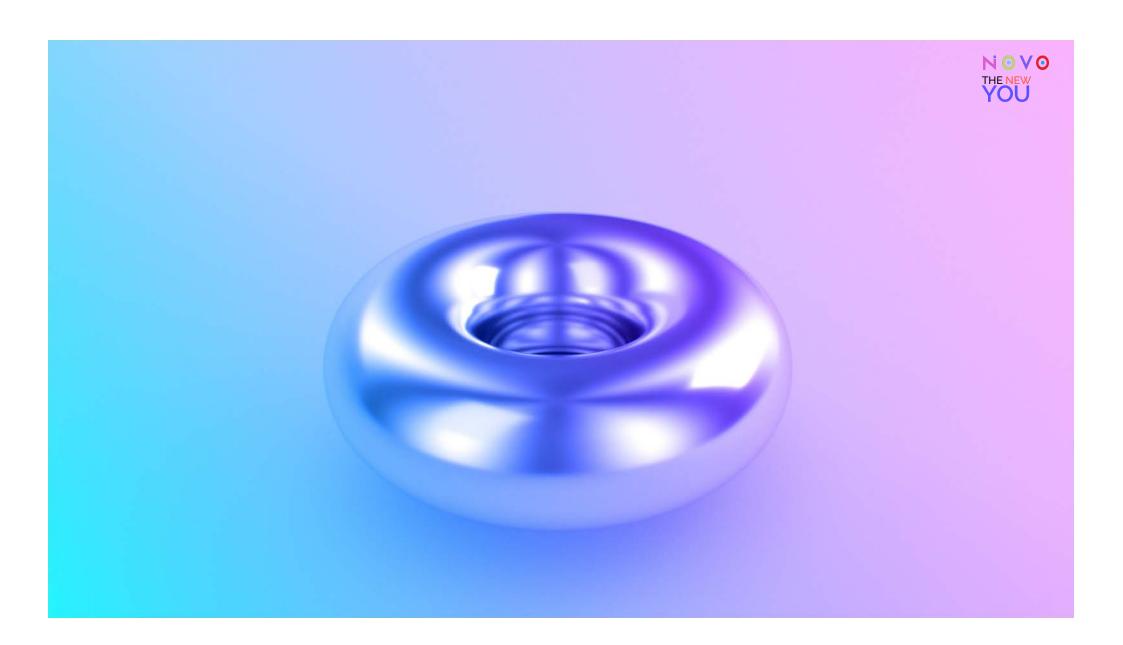




fuidible











The end goal of people who go to fitness centers...



Is <u>not</u> an access to the equipment or trainers

It's to get in shape.



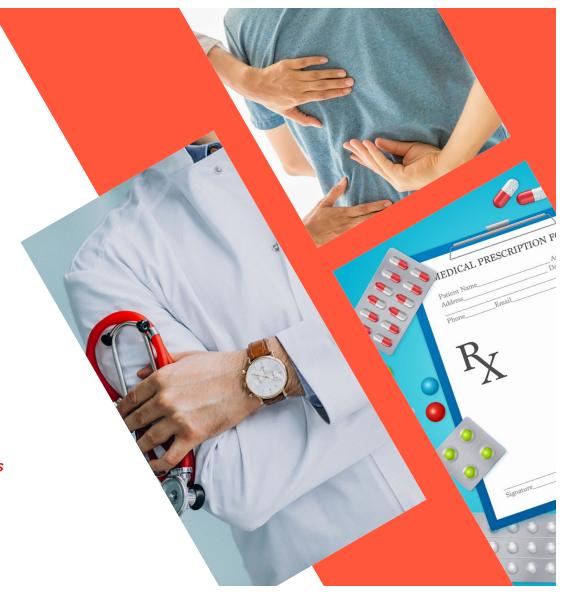


The overriding reason people go to their doctor...

Is <u>not</u> to obtain drug prescriptions

Is <u>not</u> a medical examination or therapeutic procedures

It is to get well.



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Students' primary motive for going to college....

Is <u>not</u> to read a lot of books or visit library

Is <u>not</u> having their papers and exams graded by professors

Is <u>not to have the classroom and all-around college experience</u>

It is to gain skills or expertise or pursue a career.







Working for a company as a fresher or experienced....

Is <u>not</u> to earn money, perks, and consider take-home package

Is <u>not</u> to have great office environment or comforts

Is <u>not</u> to seek great brand name or big turnover or staff.

Is to transform and become a "new you".





The end goal of coming to office or for that matter doing a Job

Is <u>not</u> to attend the office or spend 8 hours as being mandatory

Is <u>not</u> meeting your colleagues, and spending some time on the floor

Is not to be infront of the desktop doing something

It's not to access some applications

It is to satisfy the needs of the Customers.





EVERYDAY YOU ARE IN THE OFFICE OR AT WORK FOR

ECOSYSTEMS



PLANNING & EXECUTION

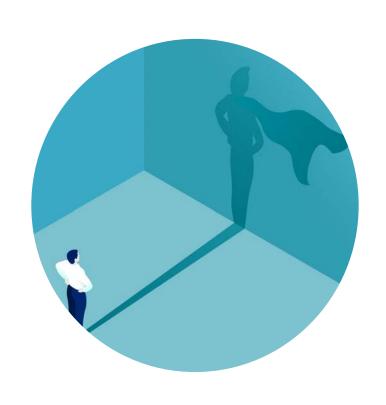


RETHINKING MODELS



HELPING YOUR CUSTOMERS





HOW DO WE CHANGE AND BRING NOVO INTO OUR WORKING?

SPRING BACK INTO SHAPE



SUPPORT YOUR PHILOSOPHY THROUGH COMPOSITION











For Being a "Valuable" Asset
That only appreciates and never depreciates.



By harnessing Your Virtues

the superpowers.







By Aligning Your Values with the Company's Values

Value Structure.





. Ry identif

By identifying Key Priorities

— The To Do Part.



WHAT DO WE Really? STAND FOR?



WE ARE THRIVING ON ONE THING...

TRANSFORMATION OPPORTUNITY





How Transformations are unique.

What is Transformation? It's Everything.

Even though we're all filled with hopes, aims, and ambitions, significant change is incredibly hard to accomplish on our own.

There's an opportunity called – Transformation business, in which we partner with customers to improve fundamental aspect of their lives – to achieve a "new you"









Selling a distinct economic offering

Welcome to the Experience Economy (Exonomy)

Companies and economies create more and more value as they shift from selling commodities to manufacturing goods to delivering services to staging experiences.

Transformations extend this progression to the fifth level, where companies help customers achieve major change.

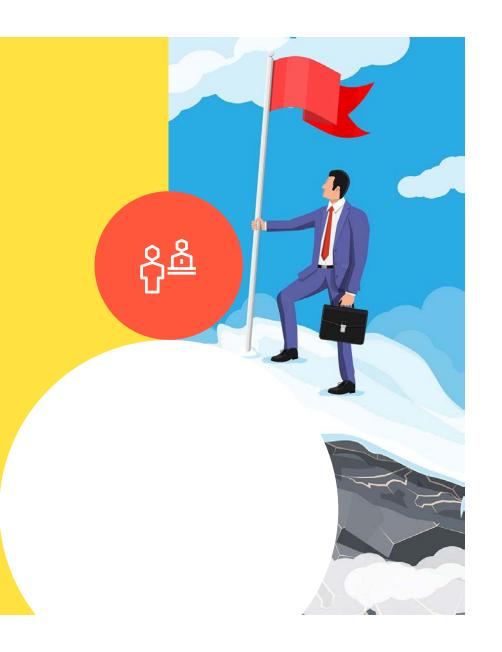






Focusing on the Customer's success

- How customers experience desired results?
- Are these goods, services, or experiences?
- What's the customer's definition of success?
- What guides a company to compete on transformations?





Commitment – if you fail once, the experience is big Zero.

True Transformations Require Composition.

True transformations not only require "complete" solutions but composability

- Composable Thinking
- Composable Architecture
- Composable Technologies



Having a solutions mindset.







11 Let's define what's a successful Transformation?



Three
Step
Process





Ascertain the Jobs to be done.



These jobs fall into four categories

- Functional Jobs represent a goal or a task the customer is trying to accomplish
- **Emotional Jobs** address the feelings (empowerment, being appreciated)
- Social Jobs concern how an individual wants to be perceived
- Aspirational Jobs sit at the highest level of what motivates people







Define the success along the way

Employees must spend time interacting with customers to understand what success looks like at every point along the transformation journey















Identify the barriers to the Customer's Success





These barriers exist in three primary domains

- Resources (available offerings, time, budget)
- Customer Readiness (skills, motivation, clarity)
- Context (when and where things are done)







Designing the Offerings In Five Steps....



Transformations aren't produced in a factory or placed on a shelf in a store; they are achieved in partnership with the person being transformed

Once the company has ascertained "JOBS TO BE DONE"; defined "SUCCESS

AT EVERY STAGE IN THE JOURNEY" and identified the BARRIERS that must

be overcome.





Integrate Solutions

Transformation involve "integrations".

The integration of "people, technologies,

offerings, services, products, and experiences" $\,$



If anything is missing in the integration, then it's not called the "solution".







Engage each customer as an essential partner

Design the journey to guide, and equip customers for their role in a transformation

Company's role in transformation is guided by the "Solution Mix" and acting as true partner with people (committed, loyal and honest), processes (dynamic, robust, and agile), trust (transparency, integrity, and reliability), and technologies (composable, Low-code no-code and adaptable)





Transformation
Journeys are
individual
experiences

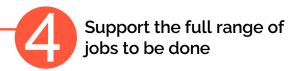
Provide customized and personalized support

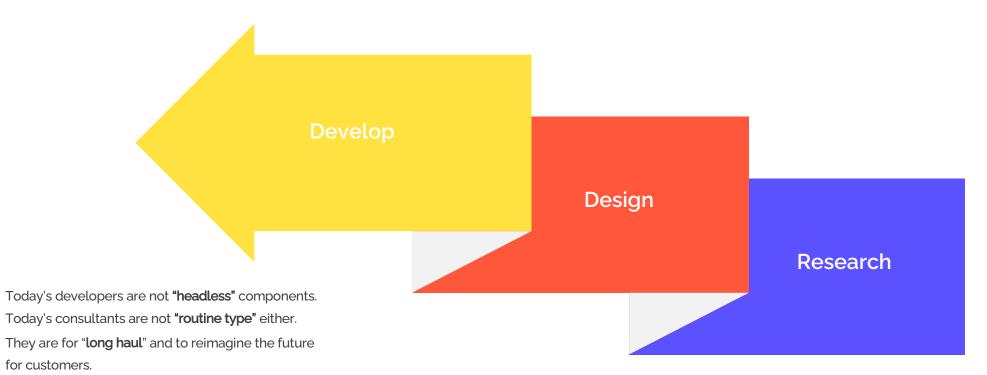
Customized support and guidance according to each person's unique situation, preferences, motivation, and skills.





Work is Flow







for customers.





True transformation is beyond charging for licenses, services or experiences.

This is about how we build offerings, and how they align with customers' expectations. How customers value "the relationship" and benefit from the offerings.

These are Transformational Outcomes.





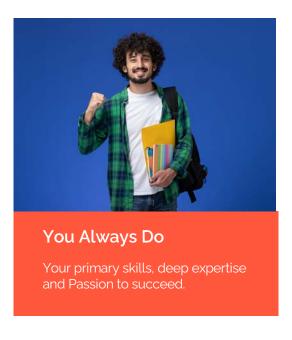
If organization is falling behind, it needs to change its tactics, change its pace, or change the players

Change is Constant

The only thing constant is change.

Working Together, To Create Something New in FY23.

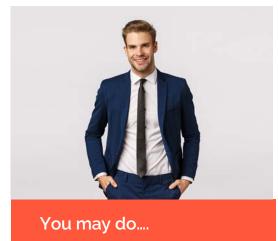






Your secondary skills, and active contributor to the success.

You can do...



If required, you will re-develop new skills to meet the customer expectations.





Working Together, To Create Something New in FY2023.

Introducing **NOVOMBER** Factor

NOVOMBER Is our FutureFit Program, Where you become

Brand New and Amber — Amber is used in business

management to indicate a status of work



The future-fit employees have "life-long" safety because we want employees to be true owners of success.



VILLOS



Ideas can change the life, and transform the world.

We know from hundreds of Examples where a "simple idea" transformed the world.

THINKING

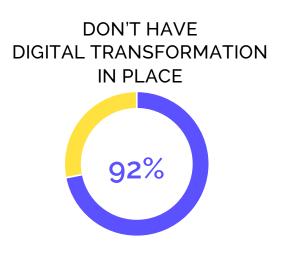




OPPORTUNITY

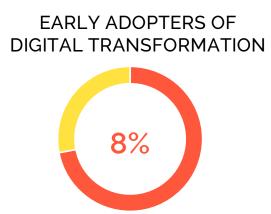


Digital Statistics



*Global. In India, the 2-3% companies have gone for digital transformation





Every Business will be Digital Business. Every Business will Embark on "Business 4.0" concept
visit www.business4.com.



EXECUTION

Building brands with purpose and passion.

Introducing...

NEXORAMA







CUSTOMERS— TO DELIVER CX PARTNERS— CO CREATE VALUE

YOU
ARE CONGRUENT
WITH THE GOVERNANCE



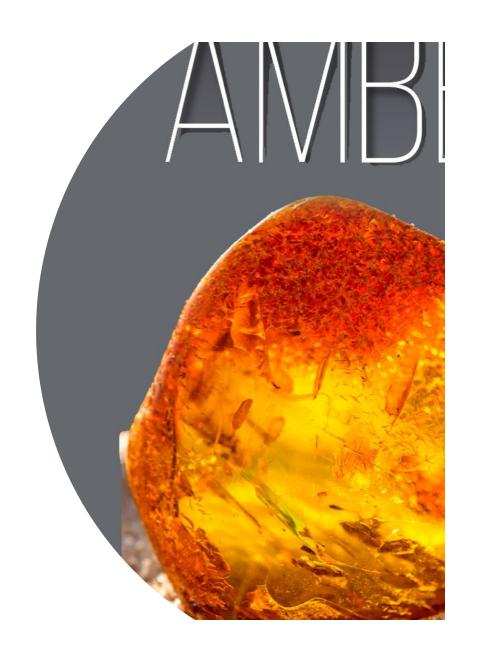
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NOW WE HAVE CREATED NOVOMBER ACTION PLAN.

HOW DO YOU BECOME "NOVO"

WHAT'S YOUR AMBER?



IMPLEMENTING NOVOMBER

INTEGRATION OF SOLUTIONS ENGAGEMENT OF CUSTOMERS AS PARTNER

CUSTOMIZED & PERSONALIZED HELP

FULL RANGE OF JOBS TO SUPPORT

CHARGE FOR THE OUTCOMES

People	Solution Mix	Unique Situation	Create New	Building
Technologies	Differentiation	Preferences	Design	Landing
Services	Processes	Motivation	Develop	Expanding
Products	Technologies	Skills	Research	Billing
Experiences	Trust (As A Partner)	Competencies	Deliver	DeRisking

WHAT'S NOVO (NET NEW) AND WHAT'S AMBER (WOW)



MY NOVOMBER

IS ALSO CALLED

NEXORAMA

nexorama.com







THANK YOU

